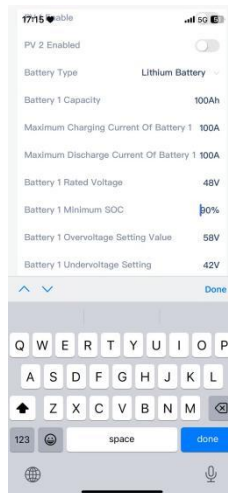


Isuna 10000-20000T Battery Prohibited Discharge and Battery Prohibited Charging Alarm Solution

Inverter alarm: Battery 1 or 2 is prohibited from discharging

1. The current battery capacity is greater than 10% and discharge cannot continue.

Solution: Enter the ESS LINK APP, select "Me", select "My Device", select "Device Information", select "Three Points in the Upper Right Corner", select "Parameter ", select "Battery Settings", and select the minimum SOC.



2.The current battery capacity is less than or equal to 10% and discharge cannot continue.

Solution: It is not recommended to set the battery SOC to less than or equal to 10%, as it will reduce battery life and cause issues such as inability to charge the battery. If further discharge is required, the minimum SOC of the battery can be adjusted to 7%.

Inverter alarm: Battery 1 or 2 prohibited from charging

1.When the battery capacity is greater than 10% and only connected to the power

grid and battery, and not connected to the photovoltaic system, and charge cannot continue.

Solution: The battery SOC needs to be lowered so that the battery can be charged.

2. When the battery capacity is less than or equal to 10% and only connected to the power grid and battery, and not connected to the photovoltaic system, and charge cannot continue.

Solution: Change the battery type to Ultra capacitor, wait for 30 seconds for the inverter to clear the fault, then change the battery type back to lithium battery, and charge the battery.

Specific operation: Enter ESS LINK - select "Me", select "My Device", select "Device Information", select "Three Points in the Upper Right Corner", select "Parameter", select "Battery Settings", select "Battery type" - Change to Ultra capacitor confirmation, select "Host settings", select "Fault clearing", select "Clear", select "Confirm" - Wait for 30 seconds, select "Battery Settings", select "Battery type", select "Lithium battery confirmation"-and then battery can be charged.

