

How to authorize operation and maintenance authority

1. Why does it need user authorization

- According to the data protection laws and regulations, in order to ensure the information security of end users, users can choose to turn off **【Allow Remote Operation And Maintenance By The Trustee】** in ESS LINK to protect their privacy.
- If it is necessary for operation and maintenance, the end user needs to manually turn on the **【Allow Remote Operation And Maintenance By The Trustee】** switch to authorize the operator to remotely operate the device. If the end user is not authorized, the operation and maintenance provider cannot carry out remotely operation and maintenance and after-sales support for the device.

2. How to authorize

After the end user logs in the account online, click **【Admin.】** -> **【Manage Site】** -> **【Info】**, after turn on the **【Allow Remote Operation And Maintenance By The Trustee】**, confirm and save it.

